

Terms & Conditions

Definitions and Incorporation

In these Terms and Conditions reference to 'We', 'Us' or 'Our' means Mike Taylor Education. These Terms and Conditions shall apply to every training course booked. By booking a place on a course with us you are deemed to have accepted these Terms and Conditions:

1. The Course

You will be allocated your place(s) on the course(s) on payment of the course deposit, (or course fee(s) in full for short courses). We reserve the right to decline applications. All courses require a minimum number of one (1) attendee.

2. Course Fees

We reserve the right to vary the course fees from time to time without notice to you. You will be charged the cost that is published at the time of booking.

3. Payment

- A £500 deposit is required to reserve your space on the course. The remaining amount must be paid in full a minimum of 7 days before the start of the course.
- Short Courses: Payments must be made in full at the time of the booking.

Payments can be made via online bank transfer, cash or credit/debit card. Please note: card payments can only be taken at the training academy.

4. Course Content

We have the right to make any changes to the course content which are necessary to comply with any changes to Industry best practice, any applicable law or safety requirement, or which do not materially affect the nature or quality of the course and which do not affect the course accreditation. You acknowledge and agree that all course material, programme material and copies of such and all intellectual property rights in such materials (including but not limited to copyright) are Our property. Neither you nor your substitute delegate will copy and/or distribute the whole or any part of those materials without Our prior written consent. Some courses require compulsory periods of private practice outside of the classroom, building upon and developing techniques and skills, ensuring that such techniques and skills have been mastered before continuing on to the next classroom module. If you fail to demonstrate that you have an adequate level of competency (including, but not limited to, providing evidence that you have undertaken sufficient practical experience), without incurring any liability whatsoever to you, the trainer reserves the right to exclude you from attending subsequent classroom sessions. If you are excluded from completing the course you will fail the course and you will not be entitled to a refund of the course fee nor be permitted to re-schedule.

5. Course Pre-requisites

It is your responsibility to ensure that you have all the required products/kits on the day of the course. We strongly advise you to check, prior to the date of the course, with the academy where you will be attending the course that you have any products and/or kit required for the course or that they are in stock and available for you to purchase. We reserve the right to reject you from attending a course where we reasonably suspect that you are under the influence of drugs and / or alcohol, without incurring any liability to you. If excluded you will not be entitled to a refund nor be entitled to re-schedule to another course or date.

IMPORTANT: You warrant and confirm that you have the required level of experience and/or qualification to attend and participate in the course you have booked. We reserve the right to reject you from a course where we discover you do not have the required experience without incurring any liability or obligation to you. If rejected from a course, you will not be entitled to a refund of the course fees paid or any expenses incurred by you in attending the course from which you were rejected.

6. Cancellation and Refund

If for any reason you cannot attend a booked course, you will not under any circumstances be entitled to a refund. We may at Our absolute discretion be able to offer you a place on an alternative course. If you are paying via our in-house payment plan for our part time NVQ course, you must agree to Our Payment Schedule Agreement. If for any reason a learner withdraws or is withdrawn from the course, you will not be entitled to a refund.

7. Replacement Certificates

Replacement certificates can be requested by email to info@miketayloreducation.com and will require a fee of £35 plus postage for awarding organisation replacements or £10 plus postage for our private course certificates.

8. Liability

Nothing in these Terms and Conditions shall limit or exclude our liability for death or personal injury caused by our negligence or for fraud or fraudulent misrepresentation. All warranties, conditions and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from the provision of Our training courses. We shall under no circumstances whatever be liable to you, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, for any loss of revenue, loss of profit, loss of goodwill, or any indirect or consequential loss arising under or in connection with the supply of courses. Our total liability to you in respect of all other losses arising under the supply of courses delivered whether in contract, tort (including negligence), breach of statutory duty, or otherwise, shall in no circumstances exceed the value of the course fee paid by you.

9. Data Protection

We are committed to preserving the privacy of our customers. We may use your personal data for administrative purposes and we may keep this information for a reasonable period. We may also contact you by post, email, SMS or telephone to let you know about any products or services or special promotions that we think may be of interest to you. You will be given the opportunity to opt out of receiving marketing communications on each occasion.

10. General

We reserve the right to vary these Terms and Conditions at any time. If any provision of these Terms and Conditions is held to be unlawful, invalid or unenforceable, that provision shall be deemed severed and the validity and enforceability of the remaining provisions of these Terms and Conditions shall not be affected. All courses are subject to availability. Certificates of completion will be sent to you by post. Certificates should be kept safe as duplicates may not be available and will attract a charge.